

Youville House/Youville Place

Assisted Living Residences

To: Residents & Families
From: Nicole Breslin, CEO
Joanne Scianna, COO
Date: June 1, 2020
Re: EOE Visitor Regulation Update

Effective June 3, 2020, the Executive Office of Elder Affairs has implemented the following regulations that Youville must comply with.

Resident Visitor Policies and Procedures:

An assisted living may allow in-person visitation in a designated outdoor visitation space, provided that the assisted living implements the following safety, care and infection control measures:

- ~ A resident who is suspected or confirmed to be infected with COVID-19 cannot be visited; a resident who has recovered from COVID-19 may be visited.
- ~ Prior to a resident arriving at the designated outdoor visitation space, the assisted living must screen the visitor for fever or respiratory symptoms. If the visitor has any symptoms, they are not allowed to visit.
- ~ An assisted living staff member must accompany the resident to and from the designated outdoor visitation space in a safe and orderly manner.
- ~ An assisted living staff member trained in such resident safety and infection control measures must remain with the resident at all times during the visit.
- ~ Visitors must be limited to no more than two individuals for each resident. Every visitor must agree to monitoring symptoms post-visit and immediately notify the assisted living if signs and symptoms of COVID-19 develop.
- ~ A visitor must remain at least six (6) feet from the resident and attending staff member during the visit.
- ~ Staff and residents must wear a surgical face mask and the visitors must wear a face covering or mask for the duration of the visit.
- ~ Visits with a resident must be scheduled in advance and are dependent on permissible weather conditions, availability of outdoor space, and sufficient

staffing at the assisted living to meet resident needs.

“ An assisted living may limit the length of any visit and the days on which visits

will be permitted, the hours during the day when visits will be permitted and the

number of times during a day or week a resident may be visited.

Youville House Visitor Guidelines to meet the Regulations:

“ Youville House has designated the back patio for outdoor visits. The chairs have

been marked to maintain 6 feet of distance.

“ Family/friends may visit Youville residents but only 2 visitors at a time.

“ All visits must be scheduled with Nicole Breslin, CEO. We will try our best to accommodate days/times but may be limited at certain times due to staffing.

“ A trained Youville staff member will meet the guest outside or call them on the

phone to screen them prior to the resident joining them outside.

“ A trained Youville staff member will assure there is 6 feet of distance and that

masks remain on during the visit. They will sit outside but at a distance to give

as much privacy as possible.

“ Food or drinks will not be allowed.

“ Youville will need to restrict visits to no more than a half hour since the visits need to be supervised and to assure all residents have priority on our back patio.

“ We will only be able to accommodate two visits each week per resident.

“ Please call to schedule your visits by Thursday of each week for the following

week. This will allow us time to accommodate schedules and staffing.

EOEA also stated that all assisted livings should continue to suspend communal dining, as well as internal and external group activities.

We thank you for your continued cooperation during these difficult times.

We

know how incredibly difficult this has been for our residents and families.

If we

can assist you in anyway, please do not hesitate to ask. We will get through

this.

Nicole Breslin, CEO

